



Restaurant Host

About MUSU Manchester

MUSU Manchester is a leading dining destination in the heart of Manchester, known for our innovative culinary experiences, exceptional service, and an atmosphere like no other. We pride ourselves on creating memorable moments for our guests, and we're seeking a talented Restaurant Host to join our dynamic team.

Position: Restaurant Host

Location: Bridge Street, Manchester

Key Responsibilities:

- Welcoming Guests: Warmly welcome all guests upon their arrival, ensuring their first impression of MUSU Manchester is a positive one.
- Table Management: Efficiently manage reservations and walk-ins, ensuring guests are seated in a timely manner and in accordance with their preferences.
- Guest Relations: Handle any guest inquiries or concerns with a positive attitude, ensuring their needs are met to the best of our ability.
- Team Collaboration: Work closely with the service and kitchen teams to communicate any special requests or dietary restrictions.
- Maintain Atmosphere: Ensure the entrance, lobby, and waiting areas are clean, organised, and exude the ambiance for which MUSU Manchester is renowned.
- Knowledge is Power: Familiarise oneself with the menu, special promotions, and other restaurant details to provide guests with accurate and up-to-date information.

Key Qualifications:

- Previous experience in a restaurant or hospitality setting is an advantage, but not essential.
- Strong interpersonal and communication skills.
- Ability to work under pressure and handle busy situations with grace and poise.
- A genuine passion for customer service and creating memorable guest experiences.
- Flexibility to work evenings, weekends, and holidays.
- Knowledge of reservation software is a plus.

Benefits & Perks:

- Competitive salary with service charge/tip distribution.
- Staff discount at MUSU Manchester.
- Opportunities for career advancement within our growing brand.
- Continuous training and professional development.
- A vibrant, inclusive, and positive working environment.

If you believe you're the perfect candidate to make every guest's experience at MUSU Manchester exceptional, we'd love to hear from you! Please send your CV and any relevant references to recruitment@musumcr.com.

MUSU Manchester is an equal opportunity employer and we encourage applications from individuals of all backgrounds.