



Head Waiter – MUSU Manchester

About MUSU Manchester

Located in the vibrant heart of Manchester, MUSU Manchester is a culinary hotspot known for its exceptional dining experiences. Our dedicated team works tirelessly to ensure every dish is a masterpiece and every guest encounter memorable. We are on the lookout for an energetic and detail-oriented Head Waiter to join our passionate team.

Position: Head Waiter

Location: Manchester, UK

Key Responsibilities:

- Supervise and coordinate front-of-house activities, ensuring seamless service delivery.
- Train and mentor wait staff on proper service etiquette and menu knowledge.
- Handle customer queries and complaints with grace and professionalism.
- Manage table allocations and reservations efficiently.
- Maintain a thorough understanding of all menu items, including ingredients and potential allergens.
- Collaborate with the kitchen and bar staff to ensure timely service.
- Oversee the presentation of the dining area, ensuring it meets hygiene and cleanliness standards.
- Assist in inventory management and control of dining essentials.

Key Qualifications:

- Proven experience as a Head Waiter, Restaurant Supervisor, or similar role in a reputable dining establishment.
- Exceptional leadership and customer service skills.
- Strong organisational and multitasking abilities.
- Ability to work under pressure in a fast-paced environment.
- Excellent communication skills and attention to detail.
- A passion for food and beverage with a desire to continually learn about industry trends.
- Flexibility to work shifts, including evenings and weekends.

Benefits & Perks:

- Competitive salary.
- Staff discount at MUSU Manchester.
- Opportunities for growth and development within the MUSU brand.
- On-the-job training to enhance skills and knowledge.
- Being part of a dynamic and supportive team in one of Manchester's prime dining establishments.

If you believe you're the perfect candidate to make every guest's experience at MUSU Manchester exceptional, we'd love to hear from you! Please send your CV and any relevant references to recruitment@musumcr.com.

MUSU Manchester is proud to be an equal opportunity employer and welcomes candidates from all backgrounds.

